



"Your Complete Lawn Care & Landscape Specialist"

Plant Guarantee

If You Perform the Planting:

Your nursery stock plant purchases from Oak Creek Nursery are guaranteed for **30 days**, provided that proper soil amendment is used at the time of planting **and** on the receipt. If the plant does not survive within 30 days of receipt, a store credit will be issued for 50% of the original purchase price. A receipt **and** the plant are required for the credit along with a description of where the plant was installed on your property. It is strongly recommended to purchase soil amendments, such as Cotton Burr Compost and/or Root Stimulator, to enhance plant health and encourage growth.

Exclusions: The following items are excluded from the guarantee due to environmental and growth zone requirements: seasonal plants (annuals and hanging baskets), sod, roses, grasses, crape myrtles, dogwoods, butterfly bushes, Sky Pencil Holly, and fruit trees.

Oak Creek Nursery is not responsible for plant issues resulting from improper planting, neglect, incorrect siting, adverse weather conditions, or damage that occurs after the plant has left our care (including damage caused by insects, animals, lawn mowers, moles, etc.).

If Oak Creek Nursery Performs the Planting:

If Oak Creek Nursery performs the planting, we offer a 30-day guarantee at 100%. Should the plant not survive within this period, it will be replaced once at no cost to you. The replacement plant will be of the same species, if available, or a comparable alternative. To qualify for a replacement, you must contact Oak Creek Nursery within 30 days of the planting date for approval. The plant must remain in its original planting location for inspection.

Please note: No store credit will be issued for any purchase after 30 days from the original purchase date.